



360° Connect FAQs

1). What is the website for 360° Connect?

You can log in to 360° Connect via the following url:

<https://canonmedicalusa.my.site.com>

2). What is 360° Connect?

360° Connect is a self-service portal that provides:

- Account Visibility
- Asset Management
- Service Contract Management
- Service Case Management

3). How do I sign-up for access to 360° Connect?

Please talk to your Area Service Manager or Canon representative to sign up for 360° Connect portal. To get the full functionality of the portal, your equipment must be under a warranty or service contract.

4). Do I have to download software to access 360° Connect?

No, 360° Connect portal is a cloud based application and built on the industry's top notch security and data visibility standards. You can access the portal anywhere, anytime!

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